

JCPenney Incentive Sales

Making incentives, recognition and promotions easy. Unlock the potential.

It's all inside.



One Reward

JCPenney Incentive Sales
800-832-GIFT

Order Now

After you establish an account, you can use our on-line order form to process your order with ease: [Order Form](#)

Send order to JCPenney Incentive Sales via

e-mail customerservice@jcpennyincentives.com (text or order form attachment)

fax Fax the order form to JCPenney Incentive Sales at 847-692-0777. Remember to include your account number (supplied by us prior to your first order) on the order form.

phone Call 800-832-GIFT (4438), press 1 to place an order during regular business hours (8:30 a.m. to 5 p.m. CT).

mail Use the order form and mail to:

JCPenney Incentive Sales
9701 W Higgins Rd.
Rosemont, IL 60018-4717
Attn: Product Services

Order Processing

- A terms and conditions agreement and statement of work is sent for your signature.
- This document needs to be signed and returned to us prior to placing your first order.
48-hour turnaround on standard denominations (\$10, \$25, \$50, \$100) plus mailing time. Non-standard denominations are 48-to-72-hour turnaround and incur an additional processing fee.
- All bulk orders receive a packaging list.
- Orders sent directly to recipients require specific file format requirements. Personalized packing list is available. Call for information.

Discounts

Volume purchase discounts available. Call us for more details.

Refund/Replace/Reissue

Gift cards are not redeemable for cash or eligible for refunds. Lost and/or stolen gift cards will not be canceled or replaced.

Payment

Payment can be made by check or electronic funds transfer. Make check payable to JCPenney Incentive Sales.

Gift Card Mail Options

All bulk orders are sent via UPS 2nd Day. If requested, we can charge your own overnight service company and a \$3.95 handling fee will apply. Following are overnight fees based on number of units:

1 - 500 units	\$13.95
501 to 1,000 units	\$16.95
1,001 to 1,500 units	\$19.95
1,501 to 2,000+ units	\$23.95

Note: Overnight shipping fees and services are subject to change.

Individual Mail

Gift cards may be sent directly to individual addresses for an additional charge. Priority Mail and/or UPS 2nd Day service may be used and rates quoted. A handling fee for individual mailings of \$1.50 per mailing will apply.

Marketing Innovators® is the exclusive representative of JCPenney Incentive Sales.